

Republic of the Philippines  
Province of Davao del Norte  
City of Tagum

**BEFORE THE 4<sup>th</sup> CITY COUNCIL**

**EXCERPT FROM THE MINUTES OF THE 109<sup>th</sup> REGULAR SESSION OF THE SANGGUNIANG PANLUNGSOD OF THE CITY OF TAGUM, PROVINCE OF DAVAO DEL NORTE HELD AT THE SP SESSION HALL ON SEPTEMBER 08, 2009.**

**PRESENT:**

Hon. ALLAN L. RELLON, MPA,	City Vice Mayor	(Presiding Officer)
Hon. MARIA LINA F. BAURA, CPA,	Member	
Hon. ROBERT L. SO,	Member	
Hon. DE CARLO L. UY,	Member	
Hon. RAYMOND JOEY D. MILLAN,	Member	
Hon. VICENTE C. ELIOT, SR.,	Member	
Hon. JOEDEL T. CAASI,	Member	
Hon. ALAN D. ZULUETA,	Member	
Hon. NICANDRO T. SUAYBAGUIO, JR.	Member	
Hon. REYNALDO T. SALVE,	Member	
Hon. FRANCISCO C. REMITAR,	Member	
Hon. CYRIL LEONARD L. MURING,	Member	(SKF Representative)

**ON OFFICIAL BUSINESS:**

Hon. ALFREDO R. PAGDILAO,	Member	(ABC Representative)
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**RESOLUTION NO. 871, S-2009**

**A RESOLUTION ADOPTING THE TAGUM CITY CITIZEN'S CHARTER.**

**WHEREAS**, among the thrusts of the present administration is to deliver prompt and quality services to its clientele;

**WHEREAS**, pursuant to Republic Act No. 9485 of the Anti – Red Tape Act ( ARTA ) of 2007, there's a need to formulate the Agency Citizen's Charter which aims to promote transparency in government with regards to the manner of transacting the public by way of simplifying frontline service procedure, formulating service standards and making these standards known to the client;

**WHEREAS**, the Citizen's Charter of the city has been formulated to express our commitment to render excellent, fast and efficient public service through the institutionalization of double service standards and instilling good values to the service providers in order to create a client-friendly environment, make public service accessible and affordable to the people;

**WHEREAS**, in order to carry out the objective of the charter and to effectively implement the programs and project of Republic Act 9485, the city may allot and utilize at least one-half of the one percent ( ½ of 1% ) of the total MOOE appropriation in pursuance to Section 90 of the General Provisions of the General Appropriations Act (RA

**RESOLVED FURTHER** , that the present steps of transactions adopted by the Office of the City Vice Mayor, Office of the Secretary to the Sanggunian and the Sangguniang Panlungsod must form part of the Tagum City Citizen's Charter.

**RESOLVED FURTHERMORE**, that copies of this resolution be furnished to all offices and other concerned for their information, guidance and reference.

**CARRIED AND APPROVED.**

**I HEREBY CERTIFY** to the correctness of the foregoing.

(Sgd) **REY A. BUHION**  
**Secretary to the Sanggunian**

**ATTESTED AND CERTIFIED  
TO BE DULY ADOPTED:**

(Sgd) **ALLAN L. RELLON, MPA**  
**City Vice Mayor**  
**(Presiding Officer)**